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Terms and Conditions for the Airshow organised by

the Roskilde Airshow Association

Section 1 General information

In these Terms and Conditions, the Roskilde Airshow Association is referred to as 'the Organiser'. The following conditions apply to the purchase of tickets, stands and additional services. Upon purchase, the terms are accepted.

Section 2 Cancellation

Pursuant to the "Consumer Agreements Act section 18 (12)", the purchase of tickets is not covered by the right of withdrawal. This also applies to the purchase of parking tickets, as well as accessories, such as food and drink. The ticket is valid for the twilight air show on Friday, or for admission Saturday or Sunday. When purchasing a weekend ticket, access to all days applies. The organizer is not responsible for unused tickets or additional services and these are not refundable.

An exhibitor/sponsor is entitled to withdraw his sponsorship/stand area if the sponsor/exhibitor notifies the Roskilde Airshow Association of his withdrawal in writing within 14 days of receipt of the order confirmation. An exhibitor who wishes to cancel his order or reduce his sponsorship or stand area must notify the Organiser of this in writing.

The following cancellation policy applies:

- Cancellation more than 3 months prior to the Airshow will incur a charge of 40% of the sponsorship/stand hire
- Cancellation less than 2 months prior to the Airshow will incur a charge of 60% of the sponsorship/stand hire
- Cancellation less than 1 month prior to the Airshow will incur a charge of 100% of the sponsorship/stand hire

The Organiser reserves the right freely to dispose of a cancelled sponsorship or stand area without paying compensation to the sponsor/exhibitor.

Section 3 Payment and delivery

Payment for tickets and additional services is done electronically via Roskilde Airshow's ticket site airshow.safeticket.dk. Here payment with credit and debit cards is possible. Payment is charged when purchasing the ticket or additional services. All prices are incl. 25% VAT, unless otherwise stated. Each ticket is charged a booking fee of DKK 10.- per ticket. This applies to both tickets and additional services. Ticket fee is non-refundable. Delivery of the ticket is either via direct download as well as electronic mail in the form of a PDF file immediately after payment. The ticket is not refundable if lost but can be resubmitted electronically or by post.

Payment for the sponsorship/hire of the stand area and registration fee is to be made according to the order confirmation. Can be paid electronically by debit card or payment of invoice can be



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selected. If payment is made by invoice, the payment must reach the Organizer no later than 10 days after issuance, or by the first day of the event, whichever occurs first. In the event of failure to pay, interest on overdue payment of 7% above the applicable bank lending rate will be applied to the outstanding amount. If payment terms have not been met, the Organizer is free to dispose of the booked sponsorship/area. The Organiser's disposal of the sponsorship/stand area on this basis does not release the sponsor/exhibitor from his obligation to pay. Each stand order is charged an order fee of DKK 50.-.

Section 4 Stand area

The price of the sponsorship and square metre price for the stand area only apply to the floor area with a structure height of max. 250 cm. For stand structures of more than 250 cm, the sponsor/exhibitor must obtain the Organizer's written consent prior to the installation of the structure. This consent will further set out any fees related to such consent. The Organizer further reserves the right to change the exhibition plan. The sponsor/exhibitor will not be entitled on this basis to cancel the sponsorship agreement/stand hire.

Section 5 Business terms and conditions

By accepting the order, the sponsor/exhibitor undertakes to comply with the Roskilde Airshow Association Terms and Conditions and other regulations issued by the Organizer.

If the sponsor/exhibitor does not comply with these rules, he may with immediate effect be barred from participating in the Airshow in question without the sponsor or exhibitor being released from his obligation to pay for his participation.

Section 6 Own marquee(s) and fire safety measures

If the sponsor/exhibitor supplies his own marquee(s) of more than 50 m², these must be certified and meet the criteria specified in the Order on Fire Prevention Measures for Marquees, Sales Areas and Camping Areas not Covered by Camping Regulations. All marquees must be placed a minimum of five (5) metres apart.

Section 7 Erection/Dismantling

Erection of stands will be possible from Thursday at 7 am until Friday at 2 pm. Dismantling of stands may only be commenced at the end of the Airshow and must be completed by Sunday at 10 pm. The stand area must be occupied by Saturday at 9 am. If not, the Organizer is entitled freely to dispose of the area. Occupation may not take place until payment for the sponsorship or stand hire for the area has been made.

Section 8 Insurance

The exhibitor is responsible for purchasing his own insurance prior to participation in the Airshow. This applies, but is not limited to insurance for theft and fire.

Section 9 Claims

Complaints about the sponsorship or allocated stand area must be submitted to the Organizer in writing prior to occupation of the sponsorship/stand area. If the Organizer has been unable to allocate the booked sponsorship/stand area, the exhibitor is initially under obligation to submit to



the redistribution of the sponsorship or area necessitated by the circumstances. If the Organiser is unable to offer any alternative sponsorship or area due to errors or negligence attributable to the Organiser, the exhibitor is entitled to a refund of the sponsorship or stand hire. The exhibitor is not entitled to compensation and is thus not entitled to compensation for indirect losses. Complaints in connection with ticket purchases must be made in writing to the organizer.

Section 10 Assignment

According "Law on resale tickets for cultural and sporting events", is not allowed to sell and resell tickets for an overpriced price in Denmark. This means, that it is prohibited to resell tickets with profits, transfer your ticket to another person at face value. The organizer is not liable in connection with ticket transactions outside the organizer's official website.

The sponsorship and stand area may not in whole or in part be assigned to others. Loan or sub-lease of the stand area is not permitted.

Section 11 Exhibition objects

The exhibition of live animals, offensive material or other items that the Organiser deems to be inappropriate is not permitted. No explosive substances or hazardous or harmful materials are permitted on the stand. Petrol, gas, open fire etc. may only be used to the extent that the fire authorities have consented to their use in writing. Items on display must comply with government authority and/or regulatory body regulations and must therefore, if required, be certified by such authorities or bodies. The Organiser is not liable for damage or injunctions that are caused by failure to comply with regulations or failure to obtain permits. The exhibitor is under obligation to pay compensation to the Organiser for all costs related to obtaining such permits.

Section 12 Signage

The sponsor/exhibitor is not permitted within the Airshow area to erect signage without the Organiser's written consent.

Section 13 Access card

The stand hire includes access cards commensurate with the sponsorship and the size of the stand. If additional admission tickets are needed, the organizer should be contacted for purchase.

Section 14 KODA/Gramex

The sponsor/exhibitor is responsible for ensuring that any fees payable for musical entertainment are correctly reported to KODA and Gramex.

Section 15 Liability for exhibited items

The Organiser is not liable for exhibited items or decorations in the exhibitor's stand area, irrespective of whether the damage is due to errors or negligence attributable to the Organiser or the Organiser's staff.

Section 16 Programme

If an Airshow programme is distributed, information about the sponsor/exhibitor will be included free of charge. The Organiser cannot be held liable for any errors contained in the programme. The organizer reserves the right to make changes to the program at short notice, due to technical or weather conditions.



Section 17 Items in the stand area

The following are not permitted:

- placing items outside the stand area or blocking fire installations, emergency exits or technical installations
- letting decorations etc. exceed the maximum height set for the Airshow in question without the written consent of the Organiser
- using decorative materials that have not been approved by the fire authorities
- distributing advertising outside the stand area without the written consent of the Organiser

Section 18 Cleaning of stand area

Items left on the stand after the Airshow may be removed by the Organiser at the exhibitor's expense and risk.

The payment for the stand includes a deposit of DKK 1,000.00 for the removal of any items left behind.

Section 19 Electricity and water supply

If, due to circumstances beyond the Organiser's control, restrictions occur to the electricity/water supply, the exhibitor is not entitled to a refund for the stand hire or part thereof and is thus not eligible for damages.

The Organiser will install electrical panels within 25 metres of all exhibitions stands. The sponsor/exhibitor is responsible for bringing the correct electrical cables to connect the power from these electrical panels. A certified electrical engineer will be on site to help at the following times (fee applies): Thursday 12 noon - 5 pm, Friday 10 am - 2 pm, Saturday 8 - 10 am

Section 20 Force majeure

If the Organiser, due to war, special government or municipal intervention, strike, lockout, fire, cancellation due to weather conditions, epidemics / pandemics, force majeure or similar events, is forced to suspend or cancel the Airshow, the sponsorship or stand hire paid will not be refunded. The organizer reserves the right to make changes to the program due to the reasons mentioned in §20. Partial changes to the program may occur due to weather or technical issues. Partial cancellations of the flight program or ground show do not entitle to a refund of tickets or accessories. Weekend tickets can be used both Saturday and Sunday. Cancellation of single days does not give rise to refunds. Partial cancellation does not give rise to reimbursement of weekend tickets.

Section 21 Parking

Parking can be purchased online before the event. Business Class and Economy parking. An overview of the parking areas to which the individual gives access can be found on the organizer's website, under parking. The parking ticket must be presented on arrival. Parking in the organizer's parking areas cannot be done without a valid parking ticket. It is possible to buy a parking ticket during the day. Prices for this can be seen on the organizer's website. If it is not possible to allocate a parking space in the given purchased area, the parking ticket can be refunded by contacting the organizer in writing, no later than 5 days after the event.



Section 22 Extras for stands / exhibitors

Extras for stands / exhibitors is done in the organizer's ordering system. This can be done either by registering a stand or separately, at least 4 weeks before the air show. Meals, tents, accessories for tents can be ordered. Meal tickets are provided on arrival, together with admission tickets.

Section 23 Purchase of First-Class ticket

This ticket includes one day entrance for one adult or child, Business Class parking as well as food and beverage in the organizer's tent. Menu will be available on the organizer's website no later than 1 week before the show. When purchasing a First-Class ticket, a total ticket is issued which gives access to the above. On the organizer's website, the tent location can be found. The ticket must be exchanged at the food tent for special bracelets that give access to the tent. The ticket / bracelet only provides access to food and beverage for one person. In case of abuse, access is revoked. The ticket is non-refundable and must be booked for either Friday, Saturday, or Sunday

Section 24 Taxes and duties

If a special government tax or other levy on the services included in this contract should be applied, the exhibitor will be charged correspondingly. All claims must be submitted to the Organiser in writing within two (2) days of the end of the Airshow.

Section 25 Information for third parties

The sponsor or exhibitor hereby authorizes that available information about the company may be disclosed to third parties. Information on private customers in connection with the purchase of tickets is not passed on to third parties and stored in the ticket system according to the rules on GDPR. Data with participant information is deleted after 4 years..

Section 26 Newsletter

If the purchaser authorizes the sending of newsletter, information with name and e-mail is stored at the organizer's e-mail supplier. This information is stored in accordance with the GDPR rules. The user can cancel this service at any time. Either by unsubscribing from a link in the newsletter, or by contacting the organizer electronically.

Section 27 Ticket system

The ticket and booking system are delivered to the organizer by Safeticket A/S. Safeticket A/S only sells tickets between the ticket buyer and the responsible organizer.

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